



As a guest of Park Vista, a DoubleTree by Hilton your safety and security are our highest priority. We remain vigilant to ensure a healthy and clean environment.

We have a comprehensive plan in place for COVID-19 and are strictly following guidelines from the Centers for Disease Control (CDC), World Health Organization (WHO) alongside local government authorities. In addition to the high cleanliness standards already in place, to combat the spread of COVID-19, we have taken additional precautionary measures, including:

- COVID-19 training for on-property team members
- Increased sanitation efforts, including the use of disinfectant products approved by EPA (Environmental Protection Agency) specifically for use against emerging viral pathogens for ongoing cleaning of guest rooms, public spaces, gyms and meeting rooms.
- Increased schedule of cleanings, paying particular attention to high-touch areas such as door knobs, elevator buttons, etc.
- Hand-sanitizer available in lobby and public areas

Thank you for helping us to inhibit the spread of respiratory viruses by:

- Washing your hands often with soap and water for at least 20 seconds
- Avoiding close contact with people who are sick
- Avoiding touching your eyes, nose and mouth with unwashed hands
- Using an alcohol-based hand sanitizer that contains at least 60% alcohol, if soap and water are not available
- Covering your cough or sneeze with a tissue, then throw the tissue in the trash
- Cleaning and disinfecting frequently touched objects and surfaces
- If you are feeling ill, kindly contacting the front desk or guest services as soon as possible

We are closely monitoring the COVID-19 situation. For the most up-to-date information, we encourage you to visit following websites:

Centers for Disease Control: www.cdc.gov/ncov

World Health Organization: www.who.int/emergencies/diseases/novel-coronavirus-2019

Please let us know if there is anything more we can do to provide you with a comfortable and seamless stay.

Jackelyn Schafer
The Park Vista a DoubleTree by Hilton Gatlinburg

The Park Vista a DoubleTree by Hilton
705 Cherokee Orchard Road
P.O. Box 30
Gatlinburg, TN 37738
Tel + 865.436.9211 Fax + 865-436-5141
www.parkvista.com